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February 28, 2003

To: All Nursing Facilities

Subject: Provider Letter #03-11 - Joint Online Liability Insurance Survey

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In December 2002, the Texas Department of Human Services (DHS), in cooperation with the Texas Department of Insurance, created the Joint Online Liability Insurance Survey. This survey was designed to gather information on the nursing facility liability insurance situation in Texas since Joint Underwriters Association's 2002 rate reduction and the passage of Senate Bill 1839 that further reduced rates for not-for-profit facilities. Although the survey was posted on DHS' Long-Term Care Policy website and in the newsletters of Texas Association of Homes and Services for the Aging and the Texas Health Care Association, few owners have responded to date.

I urge you to go to http://www.dhs.state.tx.us/providers/ltc-policy/jolis/ and complete the Joint Online Liability Insurance Survey. The information compiled from this survey will be used to report on nursing facility liability insurance issues to the Legislature, which is currently considering various methods to address the liability insurance situation in Texas.

If you own multiple facilities, you need to respond only once for each coverage type that you have. Please contact Bret Phillips at (512) 438-3036 or bret.phillips@dhs.state.tx.us if you have any questions about responding to the survey.

It is extremely important that you complete the survey within the next week. Please take this opportunity to make your voice heard. If you have already completed this survey, you need not complete it again.

Sincerely,

[signature on file]

Marc Gold Director Long Term Care Policy